

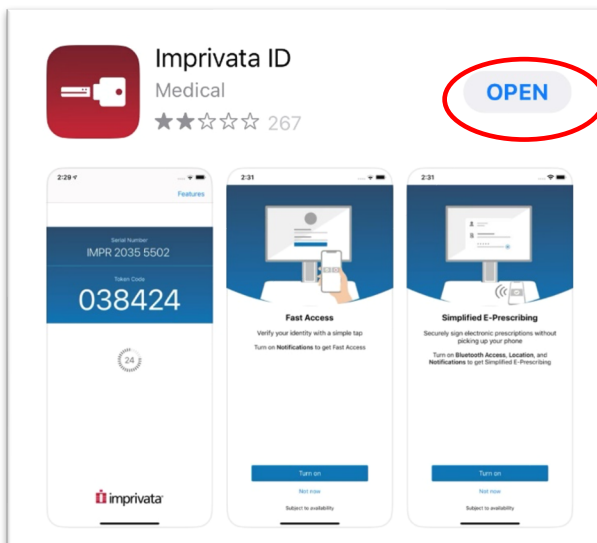
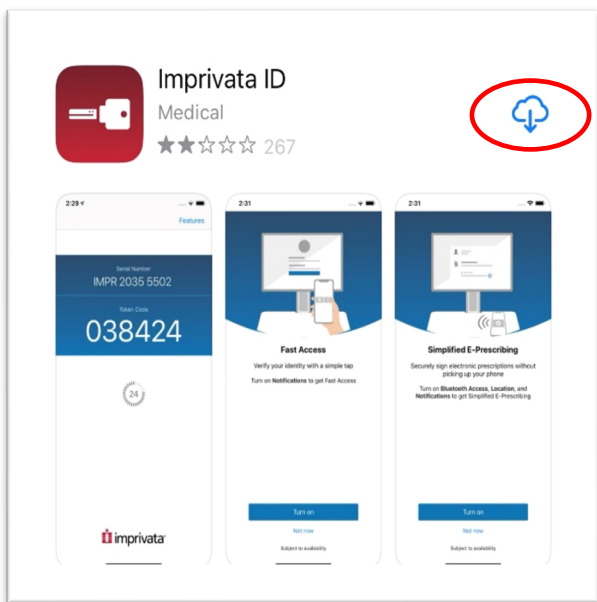


ConfirmID for Remote Access (CIDRA) User Enrollment Guide

OU Health is introducing a new security app for remote logins. *ConfirmID for Remote Access*, otherwise known as CIDRA, is an Imprivata app that offers users a convenient way to use their smartphone as a second identify authenticator. Before you can enroll in CIDRA, you must install the free Imprivata ID App on your smartphone. Follow the steps below for your phone type:

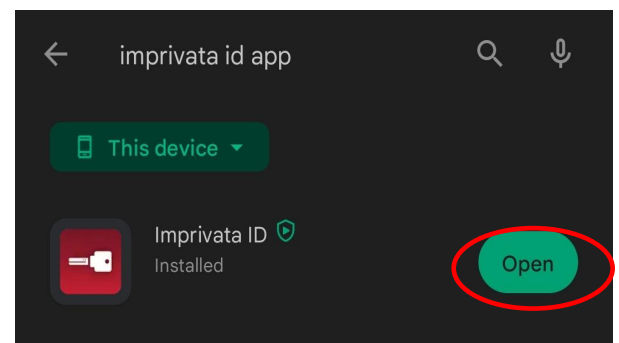
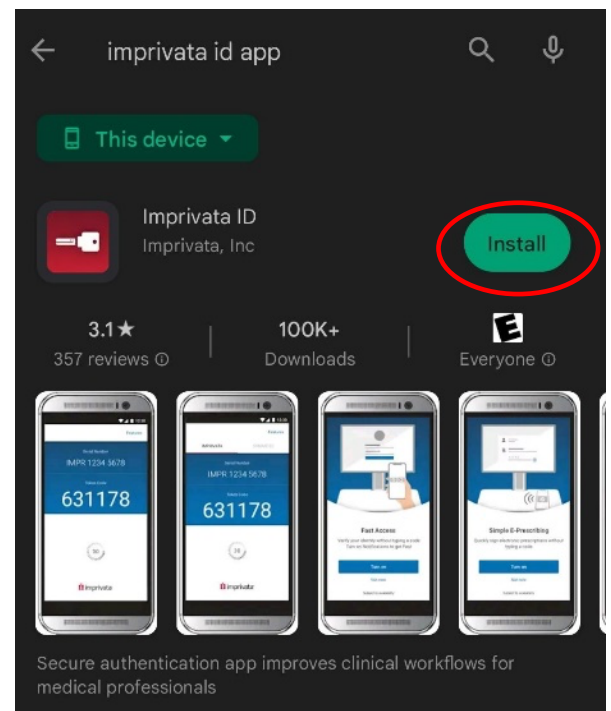
iPhone Users

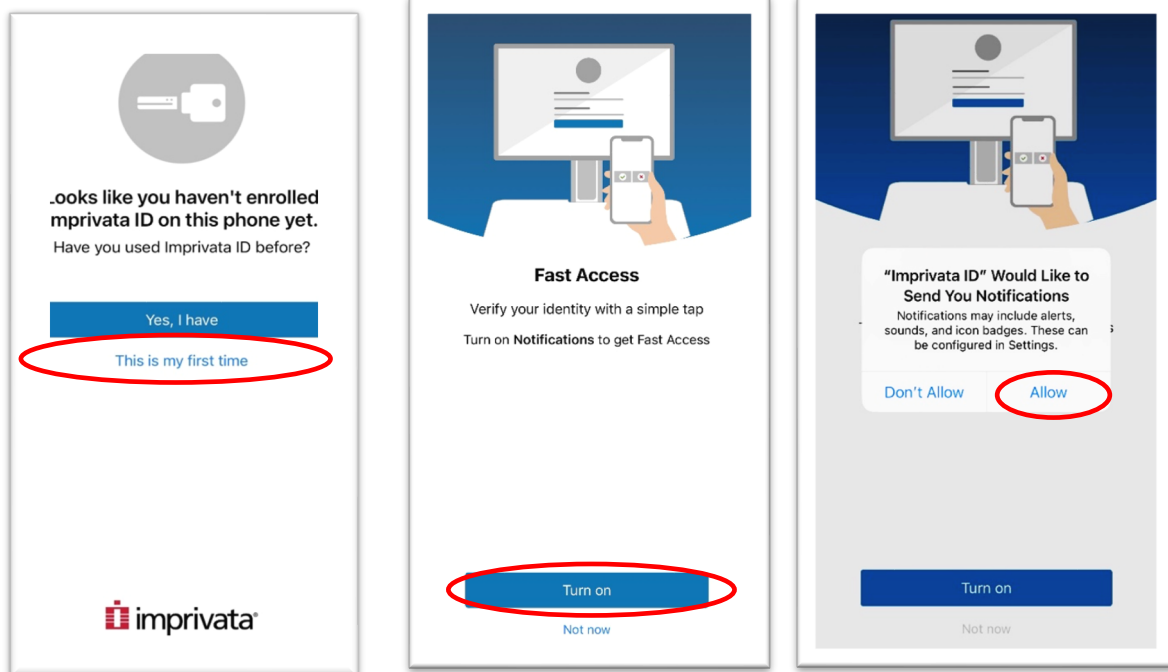
iOS 11 or later is required. If your device meets that criteria, scan the QR below or download the Imprivata ID app from the [iTunes App Store](#) and then follow the setup instructions in the app.



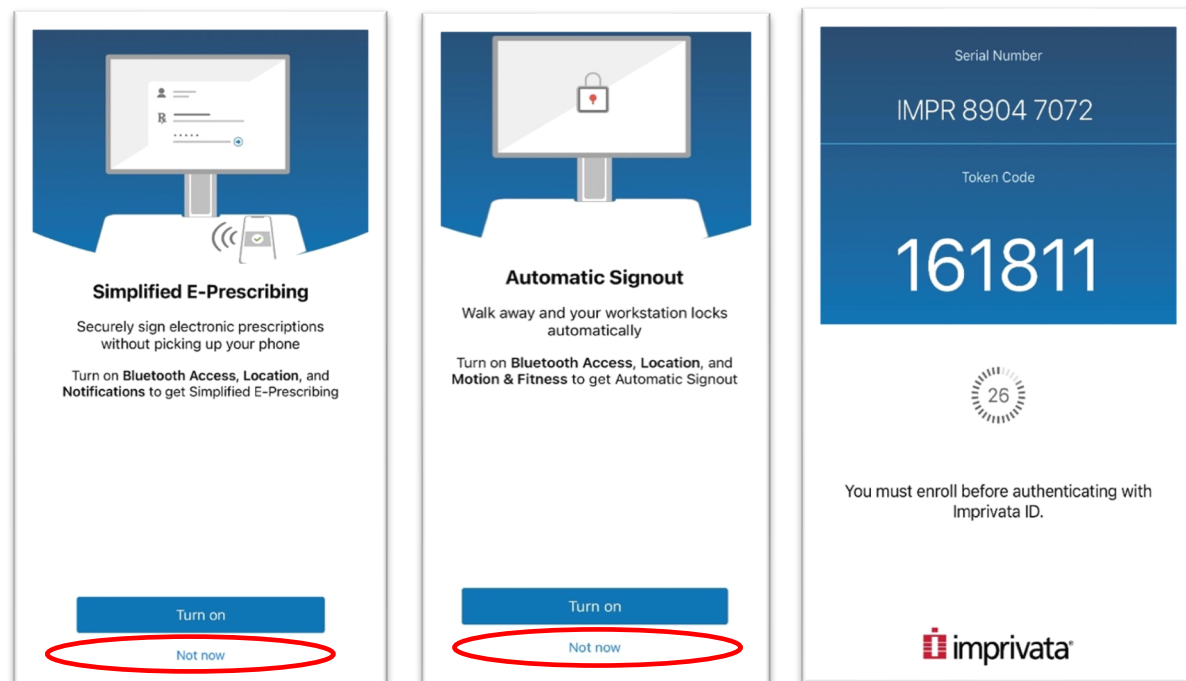
Android Users

Android 6 or later is required. If your device meets that criteria, scan the QR below or download the Imprivata ID app from [Google Play](#), and then follow the setup instructions in the app (illustrated with red circles below)





- From there, turn on the ability to “**Allow**” notifications.
(Android users: if you do not receive the notifications prompt, the feature is automatically enabled.)
- Next, select “**Not now**” at the “Simplified E-Prescribing” and “Automatic Signout” prompts.
- You will arrive at the final Imprivata enrollment screen, “Automatic Signout.” Select, “**Turn on**”
- The Imprivata app screen (serial Number and token code display) indicate your successful install of the Imprivata ID app.
Note: This is not enrollment, just the app install. Please continue below.



Now that you installed Imprivata, visit: <https://hub.ouhealth.com/> via 1) your **smartphone** or 2) another device that is **off the OU Health network and signed out of the Hub**, to enroll for CIDRA as reflected below:

- Enter your OU Health login information and select “Imprivata Authentication Provider.”

OU Health Single Sign-On

Sign in with your organizational account

someone@example.com

Password

Sign in

For security reasons, we require additional information to verify your account (someone@example.com)

Duo Authentication for AD FS 1.2.0.17

Imprivata Authentication Provider

- Select, “Enroll Imprivata ID.”
- Open the Imprivata ID app on your smartphone and enter the **Serial Number** and **Token Code** then click “Submit.”
Note: your device’s serial number is requirement for *enrollment only*. After you enter it the first time, whenever you log in remotely, you will be prompted to enter only the token code or push notification.

OU Health Single Sign-On

For security reasons, we require additional information to verify your account (someone@example.com)

Imprivata ID™

To protect your account, we are introducing **Imprivata ID**, a smartphone application.

Imprivata ID allows you to verify your identity by simply approving a notification on your smartphone.

Setup time:
2 minutes

What you need:
This computer and your smartphone

Enroll Imprivata ID

Enroll another method

Log out

For security reasons, we require additional information to verify your account (someone@example.com)

Imprivata ID™

1. Install and open the **Imprivata ID** app on your smartphone.

2. Allow **Notifications**, **Location Services**, and **Bluetooth Access** in the app.

3. Locate the enroll codes and enter below.

IMPR 8614 6672

305326

Submit

Back

Log out

imprivata

Serial Number

IMPR 8904 7072

Token Code

161811

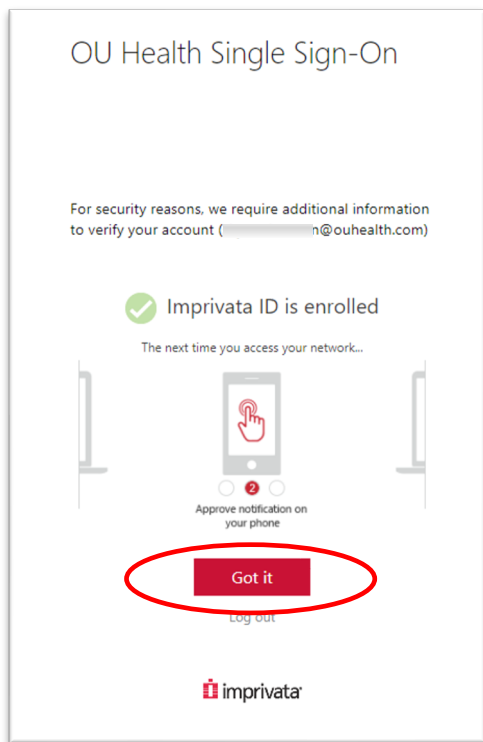
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You must enroll before authenticating with Imprivata ID.

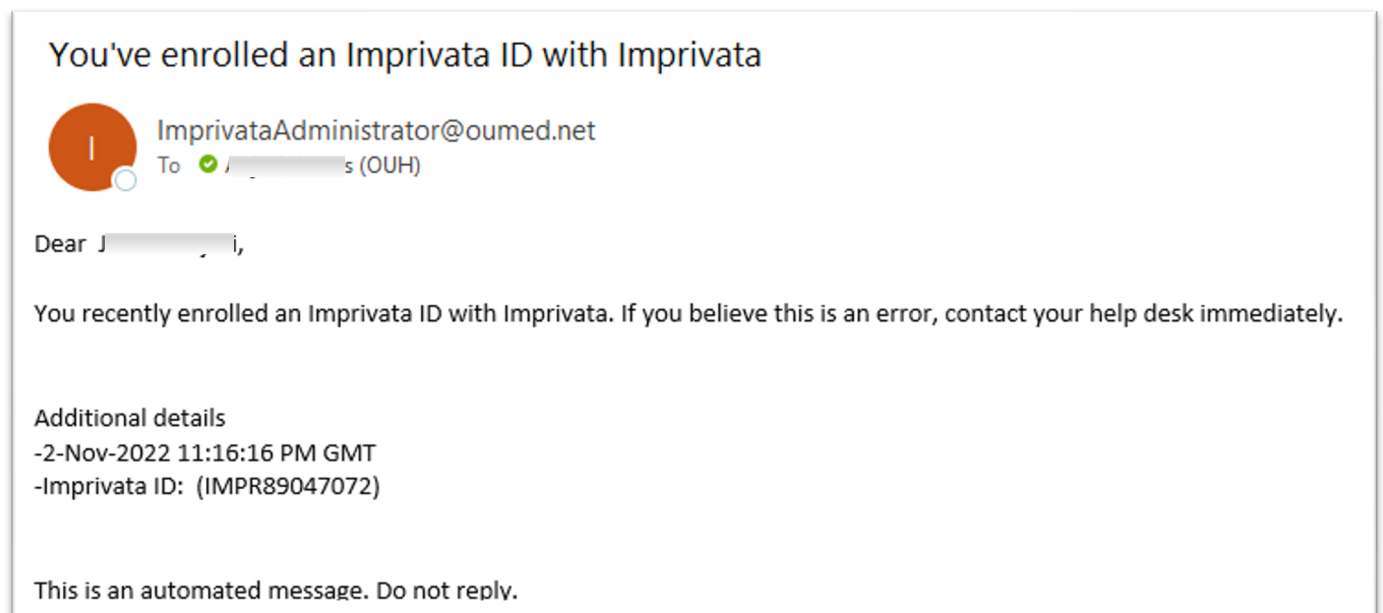
imprivata

(continued)

- Imprivata ID enrolled successfully. Click **"Got it"** to exit the enrollment screen



- Upon successful enrollment, you will receive a confirmation via your OU Health email:



Note: If you remove the Imprivata ID App from your phone or activate a new phone, please contact the Help Desk to re-enroll.

If you have any questions, please use [ServiceNow](#), the [Service Portal](#), or call the OUH (OU Health) Service Desk at 1 (405) 271-8660 (physicians, select "1"). Thank you.