

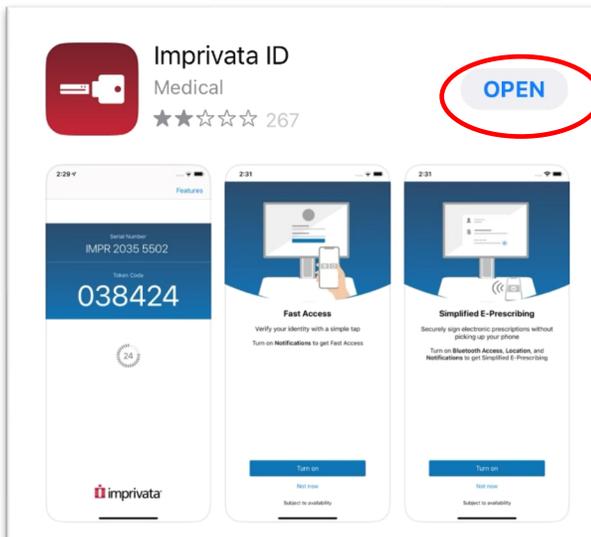
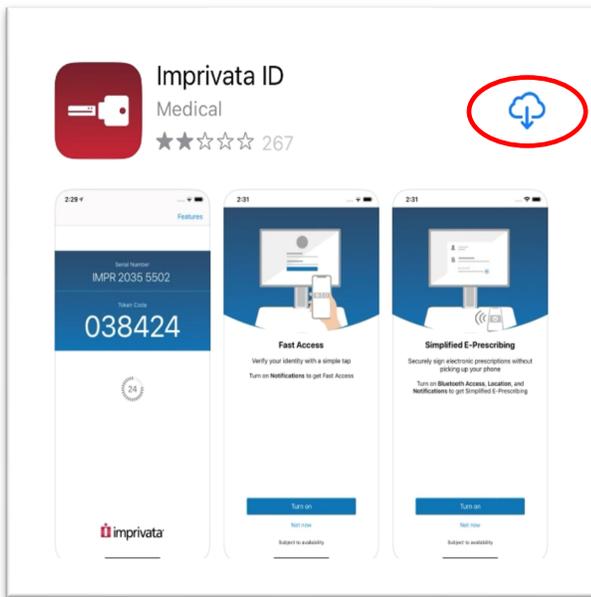


# ConfirmID for Remote Access (CIDRA) User Enrollment Guide

OU Health is introducing a new security app for remote logins. *ConfirmID for Remote Access*, otherwise known as CIDRA, is an Imprivata app that offers users a convenient way to use their smartphone as a second identify authenticator. Before you can enroll in CIDRA, you must install the free Imprivata ID App **on your smartphone**. Follow the steps below for your phone type:

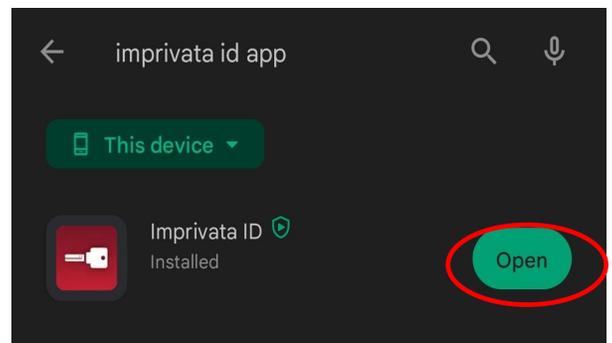
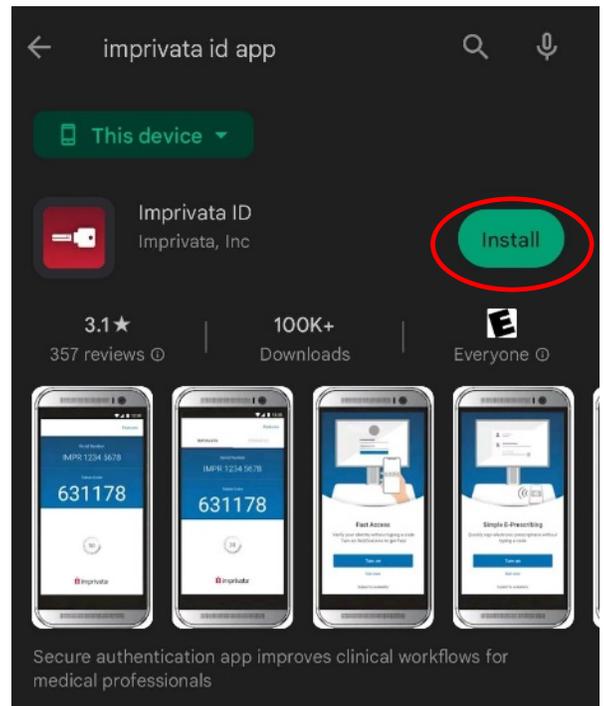
## iPhone Users

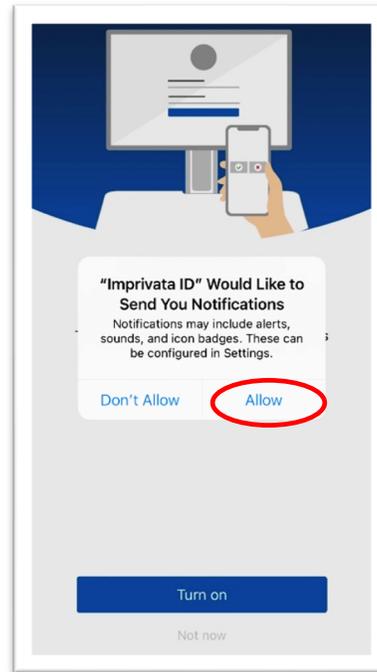
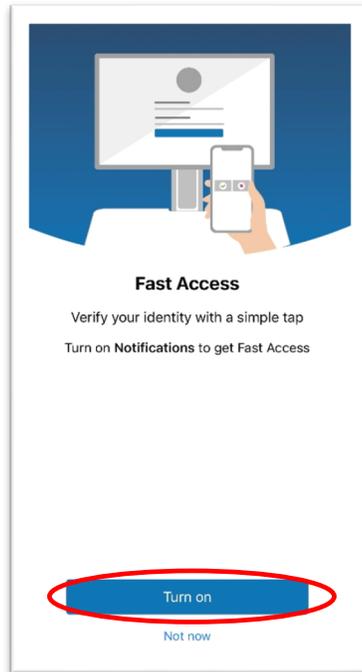
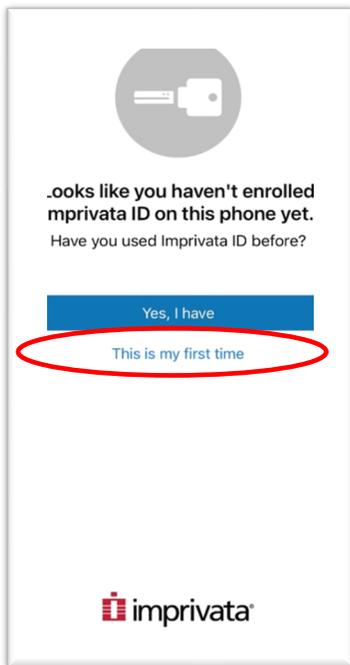
iOS 11 or later is required. If your device meets that criteria, scan the QR below or download the Imprivata ID app from the [iTunes App Store](#) and then follow the setup instructions in the app.



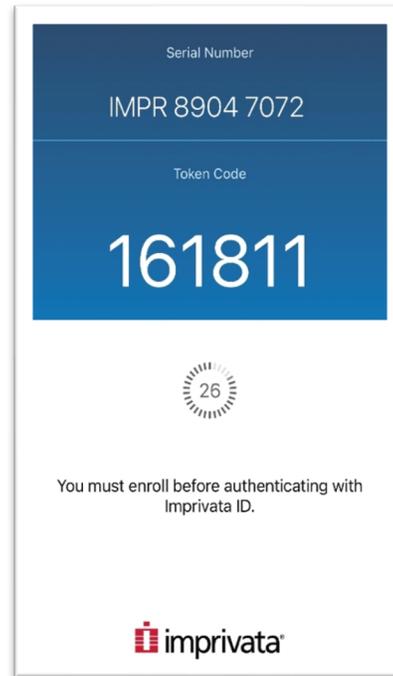
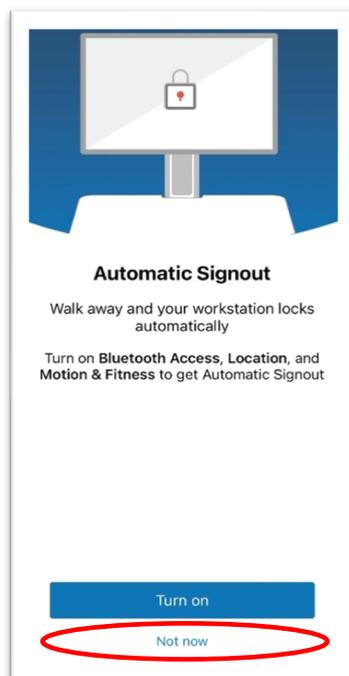
## Android Users

Android 6 or later is required. If your device meets that criteria, scan the QR below or download the Imprivata ID app from [Google Play](#), and then follow the setup instructions in the app (illustrated with red circles below)



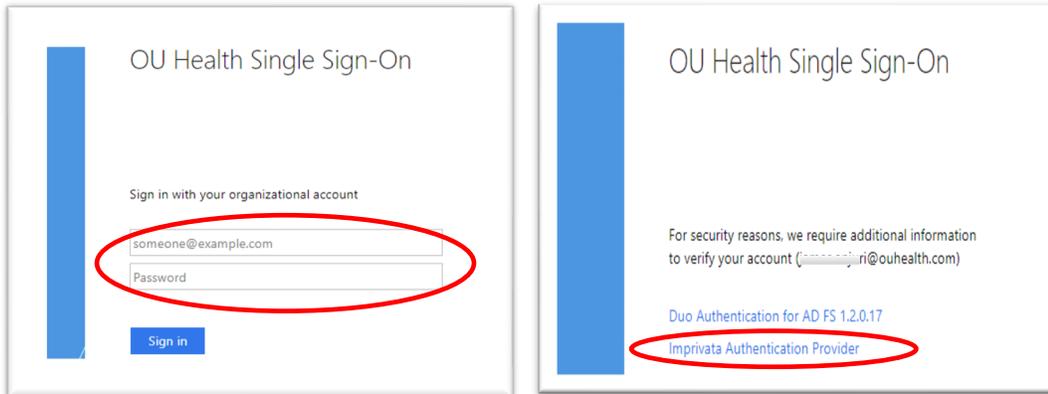


- From there, turn on the ability to “**Allow**” notifications. (Android users: if you do not receive the notifications prompt, the feature is automatically enabled.)
- Next, select “**Not now**” at the “Simplified E-Prescribing” and “Automatic Signout” prompts.
- You will arrive at the final Imprivata enrollment screen, “Automatic Signout.” Select, “**Turn on**”
- The Imprivata app screen (serial Number and token code display) indicate your successful install of the Imprivata ID app. Note: This is not enrollment, just the app install. Please continue below.

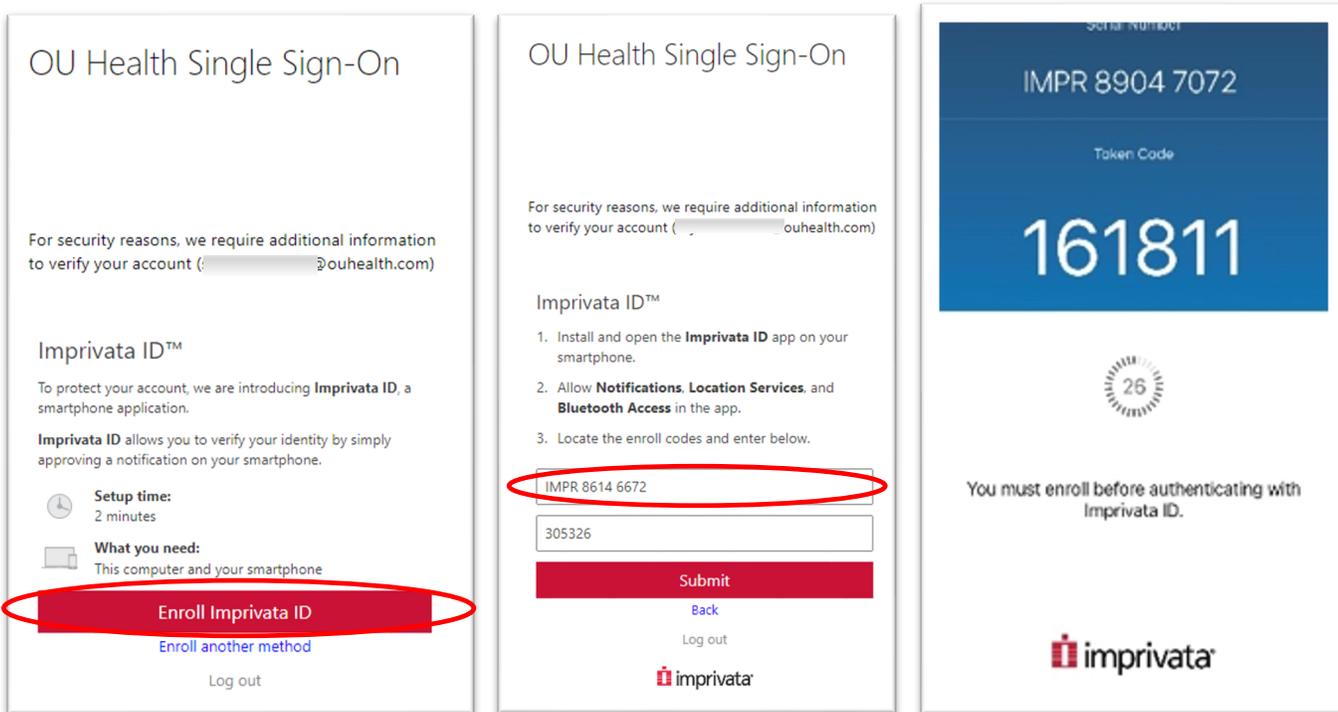


Now that you installed Imprivata, visit: <https://hub.ouhealth.com/> via 1) your **smartphone** or 2) another device that is **off the OU Health network and signed out of the Hub**, to enroll for CIDRA as reflected below:

- Enter your OU Health login information and select “Imprivata Authentication Provider.”

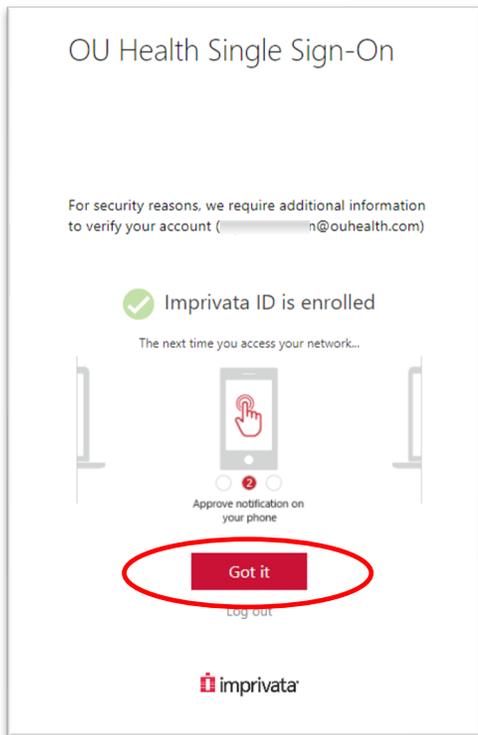


- Select, “Enroll Imprivata ID.”
- Open the Imprivata ID app on your smartphone and enter the **Serial Number** and **Token Code** then click “Submit.”  
Note: your device’s serial number is requirement for *enrollment only*. After you enter it the first time, whenever you log in remotely, you will be prompted to enter only the token code or push notification.

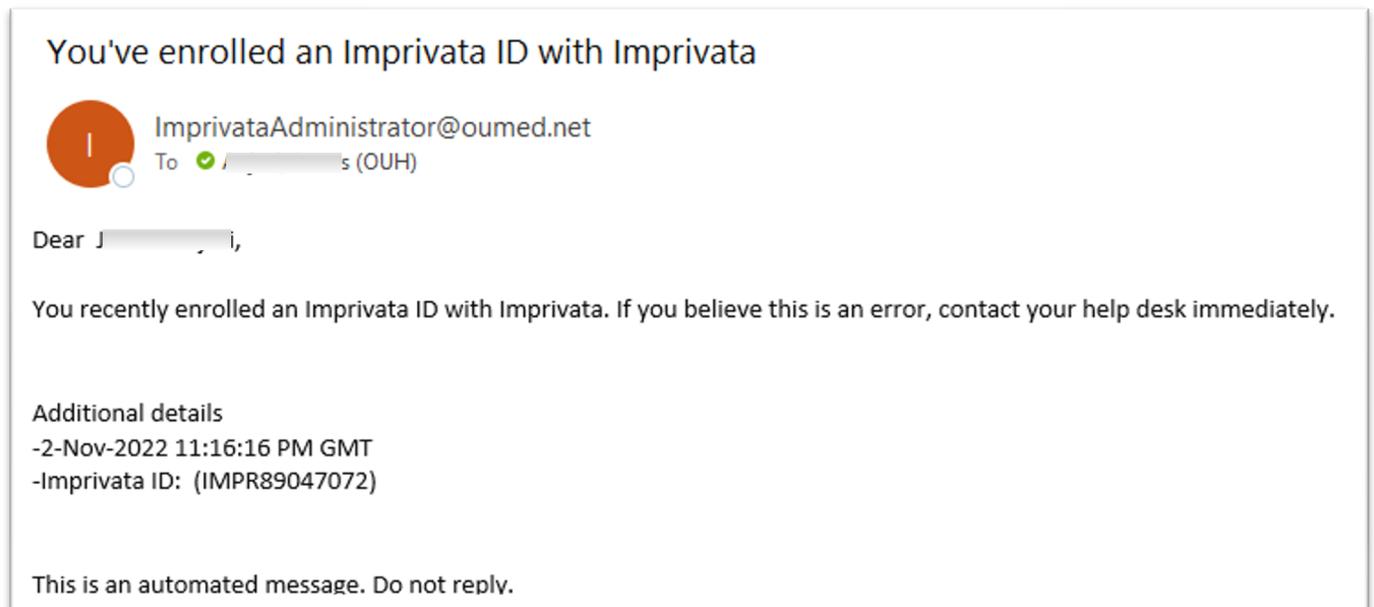


(continued)

- Imprivata ID enrolled successfully. Click **“Got it”** to exit the enrollment screen



- Upon successful enrollment, you will receive a confirmation via your OU Health email:



**Note:** If you remove the Imprivata ID App from your phone or activate a new phone, please contact the Help Desk to re-enroll.

If you have any questions, please use [ServiceNow](#), the [Service Portal](#), or call the OUH (OU Health) Service Desk at 1 (405) 271-8660 (physicians, select "1"). Thank you.